

## Terms

1. Happy to offer Industry's first, comprehensive 7-year Xtreme Platina warranty from the date of delivery on LED Videowall and software.
2. Comprehensive 3-year warranty from the date of delivery on controller media player and Smart PDU.

Accessories (HDMI cable & adaptor) warranty will be for 6 months.

3. Delivery period for the material 10-12 weeks after PO and advance is received.

Any deviation in the payment terms will result in additional 5% changes which is currently given as cash discount.

4. Default spares provided=5%.
5. Non-adherence to the payment terms after due intimation of material readiness would void the warranty.
6. Any structural change required for installation is not included in our scope of work.
7. Price may vary if \$ rates change more than 5% from the date of quote.
8. Above quotation is subject to change based on government policies. Import duties on electronic components are likely to change which will have a proportionate effect on this item.
9. GST amount for LED video wall and transport is 28% and 18% for other charges.
10. GST amount for LED video wall and transport, and other charges is 18% for Nyx Modular series.

*Note - This quotation supersedes all other quotations/ communication, whether written, oral or via e-mail, from Xtreme Media Private Limited.*

LED Video Wall- Standard Terms and Conditions	
1	All Display materials will be as per the specifications submitted and finalized.
2	Delivery times for regular cabinet sizes is 10 weeks. For customized cabinet sizes, delivery timeline will be in 10-12 weeks.
3	All the material is transported by Sea mode. For an early material delivery, materials will be transported by Air mode and additional charges will be applicable as intimated.
4	LED display materials will be unloaded near point of installation on the same floor. If storage is provided on other floors, client will have to make necessary arrangements for the manpower / machinery for shifting to point of installation.
5	Warranty of LED display starts from the day it is delivered to site or 3 months from the date of intimation of material readiness, whichever is earlier.
6	Electrical and Data points to be availed as per the pre-requisites that will be shared as per the ordered screen size.
7	Electrical Distribution board should be within 5 meters of the display. In case the length is more than 5 meters, the client needs to provide electric cables till screen for termination.
8	MCCB & MCB provided must be of Industrial Grade.
9	Electrical Cable must be conduited.
10	CAT 6 or Optic Fiber Data cable and its terminations will be provided by client.
11	Adequate space in AV room rack to be provided with required power sockets to place the Video wall Controllers.
12	Data source (AV room) should be within 80 meters of the display and connections to be availed through CAT 6 cables duly terminated with RJ45. In case of length is farther, Fiber optic converter will be required.
13	Electric power for installation to be provided by the client within 10 M distance from the screen.
14	Gate passes & work permits for Xtreme Media workmen, Engineers and executives to be provided by client.
15	Xtreme Media will provide all Basic PPE (Helmet, Shoes and Harness for work at heights) only.
16	Working hours will be from 10 am to 7 pm. In case of odd working hours, plans will be submitted separately. Extended time for working can be availed on request.
17	Power for commissioning for the display must be provided at start of work to avoid delay in commissioning.
18	Video controller for the wall will be provided as per XTREME MEDIA specifications.
19	Video processors and Fiber optic converters are not part of standard package.
20	In case the fiber optic converter is required, Single mode Fiber optic cable is to be provided by client from source point to the display, terminated as per specs with Patch Chords from the splicing unit to connect to display.
21	Ventilation provisions will be made in our structure. Ventilation machineries (Fan/AC) are not part of standard equipment.
22	The list of components in the default 1% spares is Modules, Power Supply, Receiver Card (for more than 100 cabinets), Flat cables, 5V connectors, Power and Data cables.

### Civil Foundation, Structural Fabrication & ACP Cladding

1	XTREME MEDIA will provide all necessary foundation and structural supports for its display.
2	Drawings for Foundations, Structure fabrications will be provided by XTREME MEDIA. In case of requirement of a structural stability certificate from a consultant, extra charges are applicable.
3	In case of Indoor Displays with front access, aluminum structure will be provided. Client to ensure a strong support for erection of the same. Indoor Structures cannot be mounted on Gypsum partitions or Gypsum plastered walls.
4	In case of Outdoor displays on walls, Mild Steel fabrication will be provided. The mild steel structure will be painted with a Black Epoxy Paint.
5	In case of Outdoor displays on Pole, Foundations can be executed by XTREME MEDIA if desired.
6	Scaffolding for installation and maintenance will be provided by the client
7	If ACP cladding is in Xtreme Media's scope, charges for the same will be shared.
8	3MM Silver colored ACP sheet will be used for all ACP works.
9	Joints of the ACP will be 6 mm and will be filled in with black filler material.
10	Water & Power for civil works to be provided by client near installation site, free of cost.
11	Client to provide solid support like Robust brick wall / RCC Column / RCC Beams Structure for wall mounting of LED display.
12	Structure will be mounted with required hardware as per requirement.

### General

1	All computer peripherals will be under warranty of the OEM.
2	Electronic timer & Auto Brightness control is not part of standard equipment.
3	Nova Studio / LED Studio will be provided as Software for Content upload on LED Display as third-party software. XTREME MEDIA is not responsible to provide regular updates and the application stability.
4	Support will be provided offsite for troubleshooting unless client signs up for on-site support. Client to ensure the personnel trained during handover is available for attending the trouble shooting.
5	Maintenance of product will be done once every 6 months in the warranty period.
6	Installation report duly certified by site engineer to be treated as completion certificate.

### Warehouse Costs

1	Free storage for the first 15 days after due intimation of material readiness.
2	Warehouse charges of Rs. 500/- per square meter per week subject to a minimum amount of Rs. 2000/- per week (whichever is higher) for goods stored for up to 45 days
3	In case material not picked up by the Client for 45 days after intimation of material readiness, warehouse charges shall be increased to Rs. 1000/- per square meter per week subject to a minimum of Rs. 5000 per week (whichever is higher)

## XTREME PLATINA TERMS & CONDITIONS

- Xtreme Media Platina warranty policy will be available for a total period of 7 years with the purchase of a valid Xtreme Media LED Display.
- Xtreme Media Platina warranty policy will come into force from the date of Invoice or Date of Intimation of Readiness of Material.
- In case of delay in acceptance of material by the Client for more than 30 days, the warranty will start from the date of intimation of material readiness.
- Xtreme Platina warranty will not be applicable if the material acceptance is delayed beyond 6 months from the date of invoice or date of intimation of material readiness.
- Xtreme Media Platina warranty policy will be applicable on the LED displays that are supplied, installed, and commissioned by authorized personnel of Xtreme Media only.
- Onsite support is provided in following cities - Delhi, Bangalore, Mumbai, Saharanpur, Vadodara, Rajkot, Indore, Bhopal, Shivamogga, Hubli.
- All repairs will be carried out in Xtreme Media's Delhi, Mumbai, and Bangalore service centre. Client needs to arrange to and fro delivery of the repair material.
- Providing safe access to the LED display for installation, maintenance & permits for the work are the responsibility of the Client.
- In case of any loss or damage of spares at the Client's end, additional spares shall be provided at an extra cost as per the availability.
- Regular wear and tear including a natural reduction in brightness, color under normal operation, and/or partial LED pixel degradation may occur in the regular operations of the LED display.
- Non-adherence to the payment schedules as per the Purchase Order may void the warranty.
- The total liability of Xtreme Media shall never exceed the total depreciated value of the display. The depreciated value of the display under warranty at the end of each year will be Year 1 - 70% | Year 2 - 55% | Year 3 - 40% | Year 4 - 30% | Year 5 - 20% | Year 6 - 10%.
- Aging is to be carried out after long periods of non-usage (> 15 days). Not following the aging process may damage the LED display permanently and void the warranty.
- Any kind of technical assistance or support can be requested by generating a ticket on our helpdesk portal accessible through the URL <https://helpdesk.xtreme-media.com>
- Except as otherwise agreed by Xtreme Media in writing, these terms & conditions apply in lieu of any or all other express or implied warranties.
- Xtreme Media will have no liability for any consequential, incidental, special, exemplary, or punitive damages, including without limitation loss of revenues or profits, whether or not Xtreme Media has been advised that any such damages may occur.
- Xtreme Media's obligation within the warranty period will be limited to the repair or replacement of the faulty components/parts.

## WARRANTY EXCLUSIONS

- Defects resulting from unauthorized alteration to the LED Display include but are not limited to changing its serial number/ change in suitable working conditions/ use of non-factory parts for service or repair
- The product that has been resold, leased, lost, or stolen LED Display or its components which are uninstalled, reinstalled, replaced, or tampered with by any third party without the knowledge of Xtreme Media
- Series that are not covered in the Xtreme Platina warranty are Asta/Asta Plus, Kore, Nyx, Nyx CL, Nyx OD, Flex, Iris, any customized cabinets, or products
- Ancillary products and components like LED controller, Video Processor, Smart PDU, Media Player, Fiber optic converter, Temperature and Brightness sensors, Monitoring card, etc. shall be covered under standard 3 years warranty. Accessories including, Vacuum Tool, Magnetic tool, self-threaded screws, screwdrivers, HDMI/DP/DVI cables, nuts, bolts, screws spare parts, any other tools, etc. are not covered under 7 years warranty
- Fabrication structure and ACP is not covered under 7 years warranty
- Damage, deterioration, or malfunction resulting from accident, physical damage, voltage surges, improper grounding, improper ventilation & cooling, air conditioning flow falling directly on the LED display, fire, humidity, or water conditions exceeding the specified IP rating, lightning or other acts of God or failure to follow instructions supplied with the LED Display and at the time of Project hand over (including Do's and Don'ts, maintenance procedures and best practices)
- Any other cause beyond Xtreme Media's control

## TESTIMONIALS



Ravi Varanasi  
National Stock  
Exchange (NSE)

We have been using the Xtreme Media services from past several years; two of their major products are vertical stock tickers & cylindrical LED video wall. Vertical tickers we use to show stock market rates & data; the specialty of this solution is the flow of the data goes upwards when market is going up & vice-versa. Cylindrical videowall is also showcasing same data but in various graphical format. For this kind of unique feature Xtreme Media has coded a special software solution for National Stock Exchange of India.



Shankar Jadhav  
Bombay Stock  
Exchange (BSE)

Xtreme Media has done a commendable job while commissioning the Indoor LED display in a week's time for our convention centre at Bombay Stock Exchange. This includes the work of fabrication, electricals, and installation of the display. Our convention centre is an auditorium where the company listing ceremony takes place and their LED display serves as an excellent backdrop for the companies getting listed. P4 curved LED display can be split into 3 regions. We are very happy with the solution provided by their team.



Jitender Verma  
Inox Leisure Ltd.

INOX is happy to associate with Xtreme Media for their complete package of LED display & digital signage solutions. In addition to providing digital signage solution to our multiplexes in Mumbai, Delhi & Bangalore, the entrance to the multiplex in R-city mall, Ghatkopar West, which is covered with LED displays, is something that cannot be missed. The indoor LED displays, which provide an ultra-modern look and serve as an excellent canvas for latest trailers and promotions.

# XTREME MEDIA

Customer-Centric Innovation • Unparalleled Quality • Pan-India Customer Support

## CLIENTS

